Marcus Center Guide for Caregivers

The Marcus Center thanks you for your interest in attending an upcoming performance. We hope that you find this information useful in planning a trip with your residents.

Group Size and Supervision:

We ask that you assign one (1) caregiver to six (6) residents. This will ensure safety for the residents as well as our staff.

Please encourage family members to come along as supervisors and attend with their loved one. You may want to consider recruiting volunteers from senior centers or volunteer organizations to come along as chaperones.

Caregivers should be seated to provide maximum supervision of your group, such as one at each end of the section of the row of seats occupied by the residents.

Our staff is not trained to provide care or supervision. Please do not rely on them to cover caregiver duties.

What to Expect:

• Long hallways
• Stairways
• Elevators
• Doors to the outside
• Some inclines
• Steps
• The average performance lasts approximately 2 hours
• The temperature inside the theater will be 70° – 72°
• Seats may be located on upper levels of the theater with steep steps
• Large floor to ceiling windows
Seat Locations / Height Elevations:

Seat locations / height elevations in Uihlein Hall – Section Height Elevation Floor

Orchestra: Ground Level Main Floor
Box Seats: Elevated 18’ – 25’ Located on 3rd Level
Side Loges: Elevated 8’ – 30’ Located on 3rd Level
Center Loge: Elevated 30’ – 49’ Located on 4th and 5th Levels
Balcony: Elevated 49’ – 59’ Located on 5th Level

Seat locations / height elevations in Vogel Hall – Section Height Elevation Floor

Orchestra: Ground Level Main Floor
Loge: Elevated 15’ Located on Upper Level

Seat locations / height elevations in Todd Wehr Theater – Section Height Elevation Floor

Orchestra: Ground Level Main Floor
Balcony: Elevated 16’ Located on Upper Level

What to Bring:

If a person uses assistive devices (cane, walker, eye glasses, hearing aids, etc.) please make sure that the person brings their devices with them to the Center. Appropriate clothing in relation to the weather conditions.

Appropriate Attendance:

The following questions are designed to help you determine if potential performance patrons should attend our performance. Our performances should be stimulating, fun and a relaxing event for our patrons.

Do residents chosen to attend this performance –

• Wander or pace?
Caregiver’s Guide

- Get disoriented easily?
- React to strangers?
- Feel uncomfortable in unfamiliar surroundings?
- Have difficulty separating reality from a performance?
- Have a fear of low lighting or darkness?
- Have a tendency to explore, opening doors and going up and down unknown stairways?
- Have a short attention span?
- Have difficulty sitting longer than 15, 25, 30 minutes?
- Feel uneasy in a group of people?
- Have problems with depth perception?
- Need assistance using the restroom?

If you answered “yes” to any of these questions for any of your residents designated to attend a performance, we ask you to seriously consider the appropriateness of that person’s attendance. If you feel that any of the above would distract the person, or other patrons, from the enjoyment and experience of the performance, this may not be the appropriate event for that resident.

Thank you for your consideration.